

# Fikret Burak Gazioglu

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## Technical Lead

Skilled, versatile, and proven Lead Software Developer/Technical Architect with 12+ years of global success in product development, lifecycle management, and ownership. Expertly coordinates with diverse businesses and stakeholders to design and implement scalable, easy-to-maintain, high-performing systems and overcome challenges. Passionate about leveraging energy, experience, and enthusiasm into dynamic tech leadership & management roles.

### CORE COMPETENCIES

Software Architecture & Engineering • Project Management • Strategic Planning & Execution • Product Ownership Leadership • Client-Side Development • Collaboration • Integrations • Digital Transformations • Global Experience • SDLC Microservice • UX Testing • Coding & Design • Communication • Training • Organization • Attention-to-Detail

### TECHNICAL SKILLS

- **Coding:** Nodejs, JavaScript, React, React Native, HTML, CSS, C#
- **Platforms/Systems:** AWS, Google Cloud, Linux, Nginx
- **Tools & Technologies:** CI/CD Tools, Jenkins, GitHub Actions, GitLab, JIRA, Trello
- **Terminologies:** Domain-Driven Design, Docker, Workflow Management System, Rule Engine, Auto Scaling
- **Database:** MongoDB, S3, Redis, SQL
- **Methodology:** Waterfall, Agile, SAFE, SCRUM
- **Pattern:** CQRS, Microservice, Event Driven

### EXPERIENCE

**Gazi.co** | Remote 12/2022-Present

#### Freelance Stack Developer

- Manage range of front-end and back-end technical needs for small businesses who require assistance with ongoing maintenance, page-building, user experience, hosting, and troubleshooting for web platforms and software.
- Interface directly with clients and coordinate with technical teams to ensure each project proceeds according to time, budget, and scope.

**WELLNESS COACH** | Remote

1/2021-12/2022

*Preventative health application utilized by and marketed at different companies to benefit their employees.*

#### Technical Architect

- Joined innovative start-up at growth stage and managed infrastructure for entire system hosted on AWS with follow-on support through web platforms and apps such as Slack.
  - Designed, developed, and maintained SCIM and SSO integration as well as dashboards used by client company HR departments.
- Promoted UX-focused health and wellness services for global users and key clients including Zoom and Athena Health.
- Lead and supervised all remote teams with 15 members in four different countries/time zones.
- Owned product development, including delegating tasks, targets, and deadlines to team members via Jira.
- Researched, tested, and identified best possible new technology/solutions to implement.

#### Select Achievements

- Onboarded as contractor and rapidly promoted to full-time employee after just two months based on outstanding performance.
- Established organization-wide coding standards and best practices. Designed new server standards, and boilerplate codebase for all new microservices to be introduced or converted from old code base.
- Introduced scalability and higher availability on heavy loads by converting legacy monolithic architecture to microservice architecture.

- Lead and designed merging of web app, Zoom app and MS team's app react code bases into single code base with platform dependent functionalities.

**MOR.DO** | Remote

9/2020-1/2021

*Mobile business calendar application designed to help professionals better coordinate and organize their schedules.*

**Lead Developer**

- Created product development lifecycle and management for a team across three continents, where each member was able to work asynchronously and independent of each other, with weekly sync hours.

*Select Achievements*

- Rewrote 90% of code from scratch and led product to beta testing stage.

**KOLAY YOLCULUK** | Istanbul, Turkey

12/2010-7/2020

*Family-owned online travel agency focused on Turkish domestic market.*

**CTO/Co-Founder**

- Co-founded company and oversaw daily technical operations, scaling business from ground-up. Established system that served 150+M unique airfare requests a year with an average of 50ms of internal processing time and resiliency that survived COVID-19's impact on the travel industry.
- Maintained secure payment processing integrations, including 3D secure pay, online banking payment and online payment solutions.
- Hired, directed, and trained entire technical team of 15 people, assuming full ownership of staff performance and targets.
- Directed team to continuously monitor and optimize system, enhancing speed and service for growing consumer base.
- Managed all projects from ideation to planning, testing, and deployment in coordination with partner airlines and travel companies.
- Fielded all customer escalations and even served in call center to experience process firsthand. Implemented feedback into future releases and updates.

*Select Achievements*

- Designed and led effort for all payment gateways where the system was scanned for PCI/DSS. Allowed for safer and more varied payment processing options and for customers to utilize what suited them best.
- Successfully completed API integration with 15 different airlines/providers, allowing customers to seamlessly upgrade their seat selections and meal choices in addition to creating options for travel insurance purchases.
- Reduced standard integration time with a new partner airline's API by 40% by implementing ready-to-use boilerplate.
- Led conversion of .NET/MS SQL monolithic infrastructure into Node, .NET Mongo, Redis, MsSql hybrid infrastructure with microservices within two months.
  - Enabled autoscaling, system performance increases, easier maintenance, and lower overall server costs.

**EDUCATION**

**SOUTHERN NEW HAMPSHIRE UNIVERSITY** | Remote

2018

Associate of Information Technologies

**CERTIFICATION**

- Mongo DB Certification, 2015

**LANGUAGES**

- Turkish (native), English (fluent)

**CONFERENCES**

- IATA AIRS, 2019
- Google Cloud Day Istanbul, 2019
- EMITT, 2018
- Turkey Innovation Week, 2018
- ILMC, 2017
- Travelport EMEA, 2017
- Node Interactive Europe, 2016